

Prescription For Success:
Community HealthCorps Member Training

Patient Name: Community HealthCorps Members

Date: 2008-2009

Dosage: Conduct trainings for members during their first 30 days of service (Pre-Service Orientation)

The Big Picture – Introduction to AmeriCorps and HealthCorps - An overview of AmeriCorps, the Corporation for National and Community Service, different types of AmeriCorps programs (National Direct, State, NCCC, VISTA), an overview of HealthCorps, and how HealthCorps fits into AmeriCorps.

Policies and Procedures – An overview of Community HealthCorps/AmeriCorps policies and procedures including the member handbook, member workplans, allowable and prohibited activities, and an overview of member benefits including member stipend, education award, health insurance, loan forbearance and childcare (if eligible).

Orientation to the Placement Site/ Service Partners - An overview of the Placement Site(s)/Service Partners, including the populations served, Prohibited Activities, the Site's Policies, emergency procedures, role of the site supervisor, service hours, and HIPPA compliance.

Professionalism/Work Etiquette - Guidelines for members on professional conduct in a work environment, including communicating with staff members, phone and e-mail etiquette, how to schedule vacations, calling in sick, and calling when you're running late.

Introduction to Prescription for Success: Community HealthCorps Member Training Curriculum - An overview of the different topics covered in the member training curriculum. Coordinators should provide members with the schedule for completing the topics during the program year.

Cultural Sensitivity - This is the only Prescription for Success topic that must be covered during the PSO.

Community Awareness - An overview of the populations served, community needs, and community resources to help members have a better sense of the communities they are serving.

Civic Responsibility – An overview of the Community HealthCorps' main principals concerning civic engagement.

Data Collection Tools - An overview of the data collection tools and how they relate to the performance measures. Members should receive guidance on what data they should be recording, and how to fill out the data collection tools.

Team Building Component - Some type of team building activity should be incorporated so that the members have an opportunity to interact with one another and develop a sense of community.

CPR/First Aid - must be scheduled either during or immediately following the PSO. Members do not need to be certified, but they must receive the training. This is part of the Emergency Preparedness training prescription.