



Community
HealthCorps



Massachusetts 2010-2011

Community HealthCorps' mission is to improve healthcare access and enhance workforce development through community health center sponsored national service programs. Founded in 1995 by the National Association of Community Health Centers (NACHC), it is the largest health-focused, national AmeriCorps program with nearly 500 members serving in various capacities around the country in 19 states, the District of Columbia and Puerto Rico. Community HealthCorps members, placed at over 150 delivery sites in 2010-11, strive to enhance access to primary and preventive services and programs for the medically underserved.



What do Community HealthCorps members do?

Community HealthCorps members perform a variety of activities associated with health services and programs for patients and communities, often by functioning like community health workers.

Examples of activities include:

- **Creating a “medical home”:** Helping families and community members navigate the healthcare system thus improving their frequency of using health center services/programs
- **Educating the community:** Providing education/counseling around health issues and disparities that impact the specific communities members serve
- **Going the distance & extending basic care:** Supporting treatment plans by providing follow-up, support and case management to individual patients; enrolling qualified patients into health insurance and other applicable programs; and assessing other patient needs such as housing, legal and financial assistance



This year Community HealthCorps members assisted 592,875 people - of which 62,263 people were helped to enroll in insurance plans and other health related services and programs, and 112,654 people received health education and supportive counseling. Community HealthCorps members also recruited and coordinated the work of 8,442 non-AmeriCorps volunteers (nearly 2,000 volunteered more than once). These volunteers logged 35,026 hours in assisting health centers and other community-based organizations to address health and human needs. The value of the service from Community HealthCorps members and the volunteers they recruited is estimated at just over \$17 million dollars (Independent Sector estimates the value of volunteer time for 2010 at \$21.36/hour).

In Massachusetts, two operating sites hosted 38 Community HealthCorps members who served across 18 different placement sites. Massachusetts partners included:



East Boston Neighborhood Health Center
www.ebnhc.org



Massachusetts League of Community Health Centers
www.massleague.org

“I had the opportunity to not only work with and impact communities but also be surrounded with like-minded individuals who want to pursue health professions and are committed to improving individuals quality of life.”

– Sierra (Massachusetts League of Community Health Centers)



www.CommunityHealthCorps.org

**Massachusetts
Community HealthCorps
members directly served
12,618 people during the
2010-11 program year.**

Of those community members directly served...

4,959
received health
education or
supportive
counseling

2,392 were provided
with case management
services including
facilitation,

**Outreach
services
were
provided to
1,885**

**Other areas of service
activities included:**

- * Physical education & healthy eating classes
- * Enrollment in health insurance, prescription assistance & other programs/services
- * Interpretation services
- * Financial counseling/eligibility assistance
- * Housing & transportation assistance
- * ...and more!

2011-12 Program Year

For the next program year of 2011-12, almost 40 Community HealthCorps members continue serving in Massachusetts, with almost 500 members serving nationwide. In the upcoming year, Community HealthCorps members will continue volunteering in racially/culturally diverse rural, urban and suburban communities, as well as migrant farm worker, homeless and public housing populations.

Where Members Serve in Massachusetts (2011-12 Program Year)



No matter where they serve, Community HealthCorps members become part of a person's struggle for better health and economic independence.

"From my fellow Community HealthCorps members and Program Coordinator to my supervisor, patients and coworkers at my site, I have met incredible individuals who have inspired and supported me throughout this wonderful experience. We all share a common belief in public health and serving our community. My organization and patients have been life-changing. I have always wanted to pursue a career in medicine, but have learned so much over this past year. I'm currently applying to medical school with hope to someday work in an organization very similar to Boston Health Care for the Homeless. It is inspirational to work every day with coworkers to who believe in their mission to serve others. The patients are fantastic and I hope to continue my career working with underserved populations." – Wei Sum (East Boston Neighborhood Health Center)



For more information, click this QR code using your smartphone or other compatible device.

