



Community  
HealthCorps



NATIONAL ASSOCIATION OF  
Community Health Centers

## California 2010-2011

Community HealthCorps' mission is to improve healthcare access and enhance workforce development through community health center sponsored national service programs. Founded in 1995 by the National Association of Community Health Centers (NACHC), it is the largest health-focused, national AmeriCorps program with nearly 500 members serving in various capacities around the country in 19 states, the District of Columbia and Puerto Rico. Community HealthCorps members, placed at over 150 delivery sites in 2010-11, strive to enhance access to primary and preventive services and programs for the medically underserved.



### What do Community HealthCorps members do?

Community HealthCorps members perform a variety of activities associated with health services and programs for patients and communities, often by functioning like community health workers.

Examples of activities include:

- **Creating a “medical home”:** Helping families and community members navigate the healthcare system thus improving their frequency of using health center services/programs
- **Educating the community:** Providing education/counseling around health issues and disparities that impact the specific communities members serve
- **Going the distance & extending basic care:** Supporting treatment plans by providing follow-up, support and case management to individual patients; enrolling qualified patients into health insurance and other applicable programs; and assessing other patient needs such as housing, legal and financial assistance



This year Community HealthCorps members assisted 592,875 people - of which 62,263 people were helped to enroll in insurance plans and other health related services and programs, and 112,654 people received health education and supportive counseling. Community HealthCorps members also recruited and coordinated the work of 8,442 non-AmeriCorps volunteers (nearly 2,000 volunteered more than once). These volunteers logged 35,026 hours in assisting health centers and other community-based organizations to address health and human needs. The value of the service from Community HealthCorps members and the volunteers they recruited is estimated at just over \$17 million dollars (Independent Sector estimates the value of volunteer time for 2010 at \$21.36/hour).

In California, six operating sites hosted 103 Community HealthCorps members in 2010-11 who served across 60 different placement sites. California partners included:

**Alliance for Rural Community Health (Ukiah, CA)**  
[www.ruralcommunityhealth.org](http://www.ruralcommunityhealth.org)

**AltaMed Health Services (Los Angeles, CA)**  
[ww.altamed.org](http://ww.altamed.org)

**Central Valley Health Network (Fresno, CA)**  
[www.cvhclinics.org](http://www.cvhclinics.org)

**Family HealthCare Network (Visalia, CA)**  
[www.fhcn.org](http://www.fhcn.org)

**Lifelong Medical Care (Berkeley, CA)**  
[www.lifelongmedical.org](http://www.lifelongmedical.org)

**San Francisco Community Clinic Consortium (San Francisco, CA)**  
[www.sfccc.org](http://www.sfccc.org)

*“As an AmeriCorps Member serving at the LifeLong West Berkeley clinic, my specialty is asthma education with patients. I help patients understand proper medication intake & how to avoid asthma triggers. I started the West Berkeley Walking Group, which helps our patients develop a healthy lifestyle. I feel that my experience has shaped the type of physician I want to become. I have grown as an individual, & see that I am making a difference, serving a community in need.” – Julieann (LifeLong Medical Care)*



[www.CommunityHealthCorps.org](http://www.CommunityHealthCorps.org)

**California  
Community HealthCorps  
members directly served  
148,792 people during the  
2010-11 program year.**

**Of those community members directly served...**



**Outreach  
services  
were provided to  
42,346**



**37,297 were  
provided case  
management services  
(referrals, facilitation  
& assessments)**



**35,968  
received  
health  
education or  
supportive  
counseling**

**Other areas of service  
activities included:**

- \* Interpretation services
- \* Financial counseling/eligibility assistance
- \* Enrollment in health insurance, prescription assistance & other programs/services
- \* Volunteer management & children's book distribution through "Reach Out & Read"
- \* Physical education & healthy eating classes
- \* ...and more!

**2011-12 Program Year**

For the next program year of 2011-12, over 100 Community HealthCorps members continue serving in California, with almost 500 members serving nationwide. In the upcoming year, Community HealthCorps members will continue volunteering in racially/culturally diverse rural, urban and suburban communities, as well as migrant farm worker, homeless and public housing populations.

No matter where they serve, Community HealthCorps members become part of a person's struggle for better health and economic independence.

**"Community HealthCorps served as a stepping stone to my future career in public health. As I embark on my MPH program, I know that the direct patient contact with an underserved population (primarily low-income Latinos) will serve me greatly in my graduate program because I will have the experience of what works & what doesn't in improving the health of the community." – Jeffrey (AltaMed Health Services)**



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